

Vendor Name	Product	Purpose	Types of Data	Custodian	Collection Frequency	Update Frequency
Adobe	Acrobat	Create, edit, manage, and deliver professional digital documents and media	Document Management	IT	As needed	As needed
AQ2 Technologies	AQURIT	Check Scanning software	Payment images	Customer Service	Daily	Daily
Atlassian	Jira	IT Helpdesk System	IT Service Desk	IT	As needed	As needed
AutoDesk	AutoCAD	Design of infrastructure	Detailed designs and plans for various district infrastructure	Engineering	As needed	As needed
AutoDesk	Innovyze	Hydraulic Modeling	Hydraulic analyses	Engineering	As needed	As needed
Trimble	CityWorks	Tracking service requests and work orders	Service and work order locations, caller information	Facilities	Daily	Daily
Bluebeam	Revu	Enables efficient PDF markup, collaboration, and	Document Management	Engineering	As needed	As needed
Box Inc.	Box	File Collaboration and Storage	Document Management	IT	As needed	As needed
Cotality	Araya	Identify property owners	Other	Customer Service	As needed	As needed
DocuSign	DocuSign	Electronic Agreement/Signature Management	Electronic Signature	IT	As needed	As needed
EcosConnect	Backflow	Backflow testing and prevention	Backflow device data	Operations	As needed	As needed
ESRI	ArcGIS	Tracking the location of district assets	Asset and infrastructure location	IT	As needed	As needed
GoTo	GoTo	Phone System	Unified Communications, Call System, Call Center	IT	Daily	Daily
Itron	MV-RS	Water Meter Reading	Water Usage Information	Customer Service	As needed	As needed
Laserfiche	Laserfiche	Document Management System	Document Management	IT	Daily	Daily
Microsoft	Exchange	District email system	Email messages	IT	Daily	Daily
Microsoft	Microsoft 365	Cloud-based communication, collaboration, and office tools	Collaboration and Office Tools	IT	Daily	Daily
Streamline	Website	District Website	Documents and district announcements	Administrative Services	As needed	As needed
Tyler Technologies	Utility Billing	For invoicing and maintaining customer accounts	Usage and billing information, customer contact information	Customer Service	Daily	Daily
Tyler Technologies	Incode	Accounting System	Financial Records	Finance	Daily	Daily